

Emergency Relief Support Services 2024

Below is a list of Emergency Relief services that operate in the City of Whittlesea to provide support to the community. Support varies from service to service with a mixture of food support, financial support, bill support, material aid and vouchers.

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| <p>BIG GROUP HUG</p> <p>ASSISTANCE AVAILABLE:</p> <p>Material Aid support for families and children aged 0-16 years.</p> <p>Please contact Whittlesea Community Connections for more info/referral.</p> <p>📞 9401 6666 🖥️ biggrouphug.org</p> | <p>CATHOLIC CARE</p> <p>ASSISTANCE AVAILABLE:</p> <p>Financial or material aid</p> <p>Please call Monday – Friday, 9:30am – 11:30am to make an an appointment.</p> <p>📞 9287 5512</p> | <p>COUNTRY WIDE COMMUNITY MISSIONS</p> <p>ASSISTANCE AVAILABLE:</p> <p>Food hampers</p> <p>Thursday: 10am – 4pm</p> <p>Call on Wednesday to make an appointment.</p> <p>📞 0411 394 494</p> |
| <p>ENCOMPASS CARE VICTORIA</p> <p>Food hampers & material aid</p> <p>Bundoora: Tuesdays & Wednesdays: 9am – 3pm Mernda: Tuesdays: 9:30am – 11:30am</p> <p>Community Café – Free morning tea</p> <p>Bundoora: Tuesdays: 10:30am – 12:30pm</p> <p>📞 0422 461 847 (Monday – Friday, 9am – 3pm)</p> | <p>FOOD SHARE (Whittlesea Township)</p> <p>ASSISTANCE AVAILABLE:</p> <p>Food/Toiletries/Material Aid</p> <p>Tuesdays: 11am – 2pm Wednesdays: 11am – 2pm</p> <p>📞 0417 652 753</p> | <p>FROM US 2 YOU</p> <p>ASSISTANCE AVAILABLE:</p> <p>Food hampers</p> <p>Tuesdays & Thursdays: 9am – 3pm</p> <p>📞 0412 042 069</p> |
| <p>HALAL FRESH</p> <p>Halal Food hampers Wednesdays fortnightly. Registrations ESSENTIAL.</p> <p>📍 TRAC Outdoor Area, 52 Main Street Thomastown</p> <p>📞 9917 7521</p> <p>An initiative of Project Us Foundation and Thomastown Neighbourhood House.</p>  <p>REGISTER HERE</p> | <p>HOPE CENTRE</p> <p>ASSISTANCE AVAILABLE:</p> <p>Food hampers (Frozen meals available)</p> <p>Pickups 10am – 11am Wednesdays only. Please call to book an appointment.</p> <p>📞 0423 165 320</p> | <p>INDIANCARE</p> <p>ASSISTANCE AVAILABLE:</p> <p>Food vouchers/hampers</p> <p>Monday – Friday: 9am - 4pm</p> <p>Please call for more information/referral.</p> <p>📞 1300 005 040</p> |
| <p>LOVE THY NEIGHBOUR</p> <p>ASSISTANCE AVAILABLE:</p> <p>Food hampers</p> <p>Please call or text on Wednesdays or enquire via website.</p> <p>📞 0413 220 015 🖥️ plentylife.org.au</p> | <p>SALVATION ARMY</p> <p>ASSISTANCE AVAILABLE:</p> <p>Please call to check what assistance can be provided</p> <p>Tuesday – Thursday: 9am – 4pm</p> <p>📞 9437 4997</p> | <p>SHARED COMMUNITY FOOD PANTRY</p> <p>Open Pantry – Take what you need.</p> <p>Monday – Friday: 8.30am – 5.30pm Walk-in/No appointments needed</p> <p>📍 70 Mernda Village Drive, Mernda (Kitchen)</p> <p>📞 0422 461 847 (Monday – Friday, 9am – 3pm)</p> |
| <p>SIKH COMMUNITY CONNECTIONS</p> <p>ASSISTANCE AVAILABLE:</p> <p>South Asian/Indian food hampers</p> <p>🖥️ forms.gle/cKq9Na85aG6jiBsQA</p> <p>📞 0476 850 607 (text message only)</p> | <p>ST VINCENT DE PAUL</p> <p>ASSISTANCE AVAILABLE:</p> <p>Food hampers, material aid & educational support</p> <p>Monday – Friday: 10am – 3pm</p> <p>📞 1800 305 330</p> | <p>THE SHAK</p> <p>ASSISTANCE AVAILABLE:</p> <p>Free community lunch</p> <p>Saturdays: 1pm (Bookings appreciated).</p> <p>📞 0400 072 933 📱 TheShakMealsWithLove</p> <p>✉️ theshak@millparkbaptistchurch.org.au</p> |
| <p>TURBANS 4 AUSTRALIA</p> <p>ASSISTANCE AVAILABLE:</p> <p>Food Hampers</p> <p>Sunday: 1am – 1pm Walk-in/No appointments needed</p> <p>📍 4/44 Mahoneys Road, Thomastown</p> <p>📞 0405 557 713 (text message only)</p> | <p>UNITING FINANCIAL COUNSELLING</p> <p>Information and support to people experiencing difficulties managing money. (Please note: No food or bill support is available.)</p> <p>Please call to book an appointment.</p> <p>📞 1800 685 682</p> | <p>VICTORIAN CHILD CARE COOPERATIVE LTD</p> <p>ASSISTANCE AVAILABLE:</p> <p>Food vouchers, material aid & bill support</p> <p>Monday – Friday: 9am – 5pm</p> <p>Eligibility: Aboriginal or Torres Strait Islander</p> <p>📞 9287 8800 🇺🇸 🇦🇺</p> |
| <p>VITTLE FEAST</p> <p>Food hampers</p> <p>(Subject to availability / Appointments required)</p> <ul style="list-style-type: none"> Monday – Friday: 9am – 5pm <p>• 2nd & 4th Sunday of each month at Lalor Library</p> <p>✉️ vittlefeastproject@gmail.com</p> <p>📞 0420 821 646</p> | <p>WHITTLESEA COMMUNITY CONNECTIONS</p> <p>ASSISTANCE AVAILABLE:</p> <ul style="list-style-type: none"> Food and material aid Information, advice and referral <p>Monday – Friday: 9am – 5pm</p> <p>📞 9401 6666 - Call to book an appointment.</p> | <p>WHITTLESEA COMMUNITY HOUSE</p> <p>ASSISTANCE AVAILABLE:</p> <ul style="list-style-type: none"> Pet food relief (dog & cat food) Food vouchers & pantry packs (subject to availability) Big Blokes Brunch (every Tuesday – gold coin donation) Women's Lunch (fortnightly Thursdays – gold coin donation) <p>PLEASE CALL TO BOOK ANY OF THE ABOVE</p> <p>📞 9716 3361 (Monday – Thursday, 10am – 3pm)</p> |

Emergency Relief Support Services 2024

Christmas Closures

Emergency Relief Services City of Whittlesea

Big Group Hug:

Closing 20th December and Reopening 8th February

Catholic Care:

Closing 15th December – Reopening 8th January

Country Wide Community Missions:

Closing 7th December – Reopening in February (Date not confirmed)

Encompass Care:

Closing 19th December – Reopening 30th January

Foodshare:

Closing 20th December and Reopening 16th January

Halal Fresh:

Closed 13th December – Reopening January 24th

Hope Centre:

Reopening 5th February

Sikh Community Connections:

Closing 25th December and Reopening 7th February

St Vincent De Paul:

Call Centre will be closed between Christmas and New Year – However the shops will remain open to provide emergency relief if needed

The Shak:

Closing 16th December – Reopening 3rd February

Turbans 4 Australia:

Closing 18th December – Reopening 20th January

Uniting Financial Counselling:

Closing 22nd December – Reopening 2nd January

Vittle Feast:

Closing 17th December – Reopening 14th February

Whittlesea Community Connections:

Closing 22nd December – Reopening 8th January

Whittlesea Community House:

Closing Wednesday 20th December – Reopening 29th January