



## OUR VISION

To be a welcoming, safe and happy space where you learn, connect and make friendships within a culturally diverse community.

## OUR PURPOSE

Lalor Neighbourhood House aims to:

- Nurture community connections, create opportunity, promote equity and challenge disadvantage
- Transform lives with the power of learning, skills & knowledge sharing
- Bring the community together to create a healthy and sustainable local environment
- Engage in friendship, fun and creativity.

## VALUES

Lalor Neighbourhood House brings the following core values to everything we do:

- Community led
- We champion inclusion, equity and strive for a sustainable environment.



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# OUR STAFF

## *Committee of Governance*

<b>Chairperson</b>	Rosa Harrison
<b>Treasurer</b>	Leanne Wright
<b>Secretary</b>	Abir Ali
<b>Members</b>	Renjith Thomas Kris Pavlidis Susan Perkins Connie Diaz May Mahisaksophon

## *Administration Staff*

<b>Manager</b>	Meredith Budge
<b>Administration Coordinator</b>	Silvana Barba
<b>Administration Officer</b>	Paula Yacoub
<b>Bookkeeper</b>	Sandra Arceri

## *Lalor Refresh Project Coordinator*

Bushra Hasan

## *Community Artists*

Bushra Hasan

Ildiko Kormanyos

And numerous volunteers including  
Amanda, Narayan, Shankar, Halime,  
Meredith and Katherine.

## *Lalor Refresh Project 2.0, from May 2024*

### **Social Enterprise**

**Coordinator** Bushra Hasan

### **Community Projects**

**Coordinator  
& Coordinator  
of Volunteers** Hala Attalla Saba

### **Community Garden**

**Facilitator** Zootie Mallon

## *Childcare Service*

**Childcare  
Coordinator** Cathy Stagliano

**Childcare  
Educator** Rouda Jayoghli

## *Teaching Staff*

Carmela Garzia, Paula Yacoub, Sheryl Parker,  
Shruti Malavde, Mahe Castles

**Volunteers** Atalia Roma  
Helene Pype  
Wendy Vecchio

## *After School Tutoring Staff*

**Coordinator** Joyce Parle

**Tutors** Shruti Malavde  
Valmai Maskell  
Caty MacLean  
Pauline Longley

## *Homework Club*

**Coordinator** Mahe Castles

**Teachers** Valmai Maskel and  
numerous volunteers!  
See HWC report.

## *Volunteers*

Sandra Arceri, Ildiko Kormanyos, Atalia  
Roma, Helene Pype, Maria Madia, Helen  
Mulhem, Faye Ahmad, Amanda Rodgers,  
Halime Alpogut, Andrea Charalambous,  
Wendy Vecchio, Renjith Thomas, Noriko  
Khan, Damian Richardson, Shirlene Stranieri,  
Kathryn Thoroughgood, Peter Castles, James  
Koussas, Shirlene Stranieri and Alex Johnson

## *Tertiary students*

Samireh Porouzeh, Katt Glennie, Connie Diaz,  
May Mahisaksophon, Rachael Habey,  
Nancy Saba, Jamey Adam, Ngoc Le (Niana),  
Amanda Smith, Margaret Mlambo, and  
Sumaya Ibrahim.





# PRESIDENT REPORT – AGM 2024

I am honoured to table the Annual Report for 2023/2024 on behalf of Lalor Neighbourhood House (LNH).

The year brought enthusiasm, accomplishment and joy as our staff and volunteers finalised the organisation's Strategic Plan (2023-2026) and Annual Business Plan, progressed and completed the Lalor Refresh project and confirmed that the house is meeting our vision of being a "welcoming, safe and happy space where you learn, connect and make friends within a culturally diverse community".

The Lalor Refresh project was officially completed and celebrated on 25th May 2024 with the Lalor community, key stakeholders and a flash mob sing-a-long that showcased the special unity of our neighbourhood and our new beautiful space in Lalor. A community garden (with shed and composting), artwork, fruit trees and seating area have transformed our presence in the neighbourhood. A special thanks to the volunteers and artists that have created the street mural on the St Luke's Primary School laneway wall, multicultural art panels on our building and various activation art pieces surrounding the site. We are grateful for your talents and your passion for bringing the community's ideas to life.

I would like to acknowledge the terrific work of the dedicated staff and volunteers that assist with all the wonderful projects, while still delivering the core programs of the House; Occasional Childcare, English and Computer classes, After-School Tutoring and Homework Club. Furthermore, to supplement our new community garden, a Horticulture course has been introduced to our existing service of the weekly community lunches and food pantry. In June 2024 we were awarded the following grants;

- A federal grant to integrate people with disabilities into our mainstream activities,
- A local grant to establish our social enterprise, Lalor Creative Hub, and
- A state government grant to re-evaluate our Childcare model.

We all look forward to exploring how these initiatives build our organisation's capability and diversity.

On behalf of the Board, I express my thanks to Manager, Meredith Budge and to all LNH's staff and volunteers for their outstanding contributions.

Thanks to my fellow 2023/2024 Committee members for their efforts and commitment, including Leanne Wright (Treasurer), Abbey Ali (Secretary), Susan Perkins, Renjith Thomas, and new members post 2023 AGM, Kris Pavlidis, Connie Diaz and May Mahisaksophon who have shown such dedication and support to the organisation. Thank you also to Jenny Nicholls, Alita D'Souza and Zara Alhasany who resigned during the year. Specifically, I would like to acknowledge Renjith for his additional volunteering at the House including, volunteering every Wednesday to support the art group and the My Choice Network Disability group to pick up litter between LNH and Lalor Shops each week, doing helpful tasks such as mowing the childcare lawn and gardening with Childcare staff and children, and helping to paint murals. His contributions cannot be underestimated.

While we may face future challenges, we do so with energy, enthusiasm and opportunities to move us forward. Lalor Neighbourhood House is well-placed to meet any challenges confidently and with a great sense of optimism.

**Rosa Harrison**  
**President/Chairperson**  
**Committee of Management**



## MANAGER'S REPORT 2023-2024

What a privilege to be a part of the Lalor Neighbourhood House community! And what a year we have had! Please read Rosa's report for all the details of the year! All I really want to say is thank you for such a fun, exciting, productive and creative year!

What beautiful outcomes we have thanks to grants from the Department of Transport and Planning, Sustainability Victoria and from the City of Whittlesea (CoW) that enabled us to install the new gardens and all the incredible artworks! Particular thanks to Adrian Napoleone, Parks Development Manager at CoW, Marti Fooks, who designed our garden, ID Landscaping who made it happen and Bushra Hasan and Ildiko Kormanyos who did most of the artwork, with the help of volunteers.

The highlight of the year was our Lalor Refresh Completion Celebration in May. What a fun day that was and with so much to celebrate as all the photos and video attest! The results of this project far exceeded our expectations, thanks to the amazing team of artists, volunteers and the garden team! Check out our website for the wonderful video We Are the World — Lalor Version [www.youtube.com/watch?v=WEK7emVjpyg](https://www.youtube.com/watch?v=WEK7emVjpyg) with thanks to our Thomastown contingent, Liz Skitch, Jason Cheetham, Anna Struth and Cam Prestipino who made it happen!

Fortunately, the Lalor Refresh Project doesn't end at June 30, 2024! We received a new grant in May this year to fund a two-year Lalor Refresh 2.0 project, providing

mainstream opportunities for people with disabilities. And it is taking off like a storm! We retained Bushra as the Social Enterprise Coordinator, welcomed Hala Attalla Saba, as the Community Projects and Volunteer Coordinator, and Zootie Mallon as Community Gardens Facilitator.

Once again, I want to thank our fabulous staff: our Admin team, our English, Computer and Art class teachers, our Childcare team, After School Tutoring and our Homework Club teams, and the LNH Committee of Governance for their fantastic support throughout the year. What a great committee, ably led by our President, Rosa Harrison, Treasurer, Leanne Wright, our Secretary, Abbey Ali.

Thanks to Helen, Faye and Hala, our Thursday community lunch has grown exponentially with up to 35 food relief boxes distributed each week. Thanks also, to a City of Whittlesea grant, FoodBank, SecondBite, St Vincent de Paul and the generous donations from so many local businesses, which means we can offer our guests a fabulous range of culturally appropriate fresh and dry foods. Food and hospitality is a now major focus of LNH, with the community lunch spilling over to other days, with potluck meals shared with staff, volunteers and community members throughout the week! As our entry wall declares in over 100 languages — you are very welcome to join us!

**Meredith Budge**  
LNH, Manager







# TREASURER'S REPORT

This year has seen our Centre grow and develop many more projects and activities which have vastly increased our level of community participation and revenue. Although we have made a loss this year, this is largely due to a significant amount of grant monies received towards the end of the previous financial year and included in its profit figure, which have then needed to be spent in this financial year, and is mainly responsible for our drop in profit from the previous year.

The grants we receive are for varying amounts and received at irregular and unpredictable intervals. This has the effect of distorting our financial year profit figures especially when large grants are received at the end of a financial year and spent over the following one or two years. However, as part of overseeing our financial operations, we currently examine the profit and loss figures with grant income and expenditure excluded, to remove these distortions and give us a more realistic view of how the centre's other activities are performing.

Our level of liquidity continues to remain high and allows us once again to trial activities and projects which involve initial financial outlays, but have the potential to become profitable in the future. To this end we have also been assisted by a significant amount of grant monies.

Child care has unfortunately once again operated at a loss due to several factors, namely the introduction of free three year old kindergarten which has left us with a cohort of younger children requiring a higher staff to

child ratio, as well as the need to use agency staff to cover a higher than usual level of staff absences. We have recently received a two year childcare grant which is to be used to produce and transition this service to a viable operating model which, it is expected will return this service to profitability.

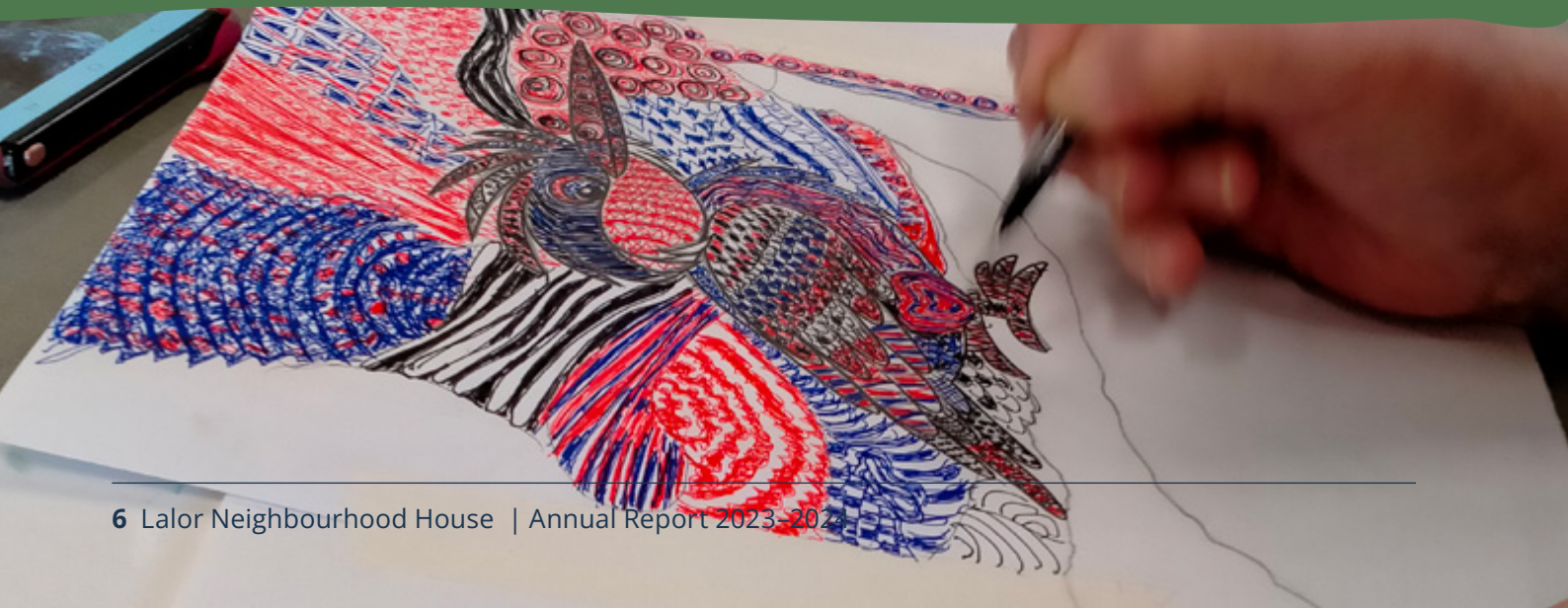
Our After School Tutoring service continues to grow and produce a healthy profit and the signs are that it will continue to do so for the foreseeable future.

We continue to identify and apply for available grants as well as develop and put into place a number of fund raising activities for our centre with plans for more fund raising activities in the coming year.

I would like to thank our Manager Meredith and our placement students for their untiring efforts in identifying, applying for, and securing a large number of grants from a variety of sources which have greatly assisted our financial situation. I would also like to thank once again our bookkeeper Sandra Aceri for her efforts to keep up with the many and sometimes difficult changes to our operations, and for providing information promptly whenever asked.

The Auditor's and Directors Reports, together with financial year statements ergo Profit and Loss and other comprehensive income, statement of position and cash flow statements can be found at the rear of the annual report.

**Leanne Wright**  
Treasurer







## VOLUNTEERS

We have listed our wonderful volunteers in the Staff list and the Presidents and Manager's Report is littered with references to volunteers who are associated with everything we do! So, because volunteers are so central to everything, we dedicate this section to volunteers.

We have had a solid core of volunteers for many years. People like Wendy Vecchio, Maria Madia and Andrea Charalambous and Neena Pype who've volunteered at LNH in all sorts of capacities over time. Or Sandra Arceri, who is our bookkeeper, paid for 5 hours but volunteering for many more. And of course, all our wonderful committee members, who volunteer their time every month and lots in between, especially our executive team who do so much to provide support, monitor compliance and look for ways to continuously improve our operations. Rosa, our president, brings exceptional chairing skills, strategic and business planning expertise and important advice around dealing with government authorities. Leanne, our treasurer, not only monitors our finances with great skill and diligence, she has also led our policy review process over recent years, making sure we are up to date and meeting all the new standards for child safety, among other policies. Renjith Thomas also supports the centre, mowing lawns, building and fixing things and helping us in so many practical ways!

The Homework Club relies heavily on volunteers and couldn't survive without the

incredible support from Neena Pype, Peter Castles, James Koussas, Shirlene Stranieri and Alex Johnson. And over the year, from tertiary placement students, Katt Glennie, Connie Diaz, May Mahisaksophon, Samireh Porouzeh, Jamey Adam, Ngoc Le (Niana), Margaret Mlambo, and Sumaya Ibrahim.

But we now have a growing number of new volunteers drawn in by our wonderful Lalor Refresh Project. These include Amanda, Halime, Noriko, Damian, Katherine, Narayan, Shankar, Renjith, Malliga, Dina, Donna and Tom. We also want to thank My Choice Network who bring their wonderful volunteers each week, with their support workers to pick up litter between LNH and the Lalor Shops. We are so grateful for their important work. Clean Up Australia was particularly fun and rewarding.

The growing number of volunteers that are joining Helen, Faye and Maria to run the community lunch including Mariam, Jacklen, Yassmin and Damian. But especially our wonderful volunteers from ABC Disability Support Group who come every week and pack up to 35 food relief boxes! They are such a joy to work with and create a wonderful atmosphere.

The secret to fabulous volunteer involvement is that we invite everyone to share their passions, skills and interests with us! That also means there is always room for more volunteers — so please consider joining us!

# ADULT EDUCATION PROGRAMS OFFERED 2023/2024

## Pre-Accredited Courses

Beginner English 1 & 2

Intermediate English classes

English Conversation through developing Art skills 1-4

Welcome to Computers

Intermediate computers

Using Internet Devices 1 & 2

Horticulture 1 & 2

Community Leadership & Facilitation

## Other Classes

Art, craft, sewing, embroidery, resin art, pickles and preserves, and much more as part of the Social Enterprise.





# ADULT EDUCATION

## English For the Workplace

Learning at Lalor Neighbourhood House is about facing challenges, it's about going back to basics using phonics, in a program designed to build basic oral, aural and written literacy skills, to enable students to communicate effectively. Current and local issues that impact the students' daily lives, are used as starting points for discussions to build vocabulary that enables the students to engage in conversations, both in the class and in the community. With the help of Neena and, in recent times, Shirlene as our regular volunteers, and the assistance of placement students, we are able to support our students with their individual learning goals.

What might you see and hear when you enter our class? You will hear a room buzzing with excitement and people engaging in conversation. You will see a room filled to the brim with amazingly resilient people from a variety of cultural backgrounds from all around the world; from Somalia, Vietnam, Afghanistan, Iraq, Iran, Ethiopia, North Macedonia, Syria, Italy and Malta. You will also notice a range of age groups from twenty to the seventy. Why are they there? Everyone is there to learn to read, write and speak English confidently enough to function in their everyday life in the community or to develop skills to apply for jobs. The other thing you will notice are the smiles on the students' faces and you will hear their joyful conversations and laughter flowing down the corridor and echoing throughout the centre!

When one feels safe, a sense of belonging, a sense of community and a feeling that care is always abundant, learning becomes a joy, not a chore. Learning at the Lalor Neighbourhood House is about doing your personal best; there is no judgement, there is only support to achieve your personal learning goals, at your own pace. There's a distinct confidence that is visible when a student feels comfortable to learn. All these things matter and are taken into account when creating a positive learning environment in the English for The Workplace class.

Students cover topics to do with Harmony Day, International Women's Day, ANZAC Day, Australian History, Personal Safety, Fire Safety, Directions, Travel, Time, Form and Application filling, Health and Healthy eating. Students also learn to use basic computer technology, including desktop computers and mobile phone devices, to assist them for everyday purposes.

Students leave the class happy with their achievements and ready to come back to learn more next time. So do I! For the students, it's the sense of achievement to say: "Now my children tell me that I can speak by myself when I am at the Doctor." "I can read with my young children now." "If I need to go somewhere I can ask for help." "I understand better now and I ask the teacher what I don't know. The teacher explains."

I leave the class after each lesson satisfied after seeing my students' progress. Teaching this class is often the highlight of my workday! I have watched all my students progress from sounding out individual letters, to reading words, to reading brief texts; writing short sentences; speaking English more confidently; and, engaging in all activities offered! This is why I teach, to help make a difference to students' lives.

### **Mahe Castles**

**EAL, English and Literacy Teacher**



## HOMWORK CLUB

Late 2022, LNH identified the need for affordable educational support, as some families couldn't access tutoring. Meredith Budge applied for a grant from the Centre for Migrant Youth (CMY), that work within Learning Beyond the Bell program (LBB), supporting over 365 out-of-school-hours learning support programs (OSHLSP). The program was established to support students by building their confidence in schoolwork, creating an enjoyable learning experience, and enhancing the literacy and numeracy skills of school students, particularly students of non-English speaking backgrounds, students for whom English is an additional language, as well as supporting the needs of students who have newly arrived in Australia. LNH was successful in receiving a grant to develop a Homework Club. Since then, our Homework Club has grown in leaps and bounds. At the end of 2023, we applied for another grant to continue our work with our wonderful students and were successful in achieving further funding for 2024!

I have been honoured to undertake the role of the Homework Club Coordinator in 2023 and 2024, as well as being one of the qualified teachers of the program. Our tutoring team consists of highly qualified and experienced teachers with expertise in numeracy, EAL education and literacy, as well as our broad range of volunteers all bringing with them a range of experiences such as data analysis, social work, teaching, accounting and science, to the program. As our program caters

to all ages, from Prep to Year 12/VCE, we manage the mixed ability groups and the individual students' needs by providing a pedagogical approach called differentiation. Our experienced teachers lead our volunteer tutors in the use of this approach and it has resulted in visibly improved outcomes for our students.

The children enjoy attending our program, some of them being reluctant to leave at the end of the session! The secondary school students usually attend with homework tasks from their respective schools and seek support and advice to complete their tasks. Our team's commitment to creating a welcoming environment and implementing a structured yet enjoyable routine, has enhanced the engagement of all the students present.

The parents appreciate the program as they frequently feedback that are they extremely satisfied with what their children are learning and appreciate the support our team provides. This is very encouraging for us. In response to satisfaction survey we conducted, 100% of the parents said they felt that "the program provides relevant learning activities for my child's needs that are helpful." Other comments from parents attest that: "Homework club program is such a warm and welcoming place; the teachers and volunteers are very friendly....The best thing is my kids enjoy coming here every week."



Furthermore, another parent stated:

“We are from China and our English level is very low. Through Thursday’s study, English and math have improved rapidly....I sincerely thank all the teachers in Thursday’s class for their hard work. We are moved by their efforts. I am very satisfied with the learning level achieved. Once again, I would like to express my sincere gratitude.”

Last year we started the program with only four students. After some promotion at a community function, we had 16 students enrolled in the weekly session, with a wait list of around 20. In 2024, we have 16 students enrolled. We now have 34 students on our 2024 wait list! This data demonstrates the need for the program and the value of the program within the community. We continue to work with our local MP, engaging in more discussions about grants to sustain and expand the success of the program into the future.



In 2023 we nominated our Homework Club for a CMY Award and were shortlisted for the Outstanding Newcomer section achieving a Highly Commended accolade. In 2024, we nominated for three Awards and were shortlisted for all three categories achieving the following results:

- Winner for Outstanding Primary Student — Zengwen (Liana) Liang
- Runner Up for Outstanding Volunteer — Peter Castles
- Highly Commended for Outstanding New Support Program — Lalor Neighbourhood House Homework Club



We are ecstatic about the wonderful achievements and were there on the day of the Awards at the Melbourne State Library on September 4th 2024, proudly receiving the recognition! Congratulations to our winner and runner up!

I’d like to thank Meredith for her support. Thank you also to the office staff Silvana, Paula and Sandra, who receive and forward the expressions of interest. A very special thank you goes to all the wonderful team of people who have helped to make this program work so well: Valmai Maskell (Numeracy/ Maths teacher), Neena Pype, Peter Castles, James Koussas, Shirlene Stranieri, Katt Glennie, Connie Diaz, May Mahisaksophon, Samireh Porouzeh, Jamey Adam, Ngoc Le (Niana), Margaret Mlambo, and Sumaya Ibrahim.

Each and every person’s input has helped to make the program a huge success!

**Mahe Castles**  
**Homework Club Coordinator**  
**English, EAL and Literacy Teacher**



# COMPUTER COURSES

By Shruti Malavde

## Overview

This year, we offered a variety of computer courses, including the Welcome to Computers, Intermediate Computers, and Using Internet and Devices courses. On average, each class had more than 10 learners. We also introduced Saturday classes, which have been a huge success.

## Course Enrolment and Progression

One of the highlights is that learners who enrol in the Basic Computer class often continue to the next levels in the following terms. This progression indicates a strong interest and satisfaction with the courses offered.

## Community and Support

We created a WhatsApp forum where students can ask questions when they encounter difficulties while practicing at home. This forum has been a valuable resource for continuous learning and peer support.

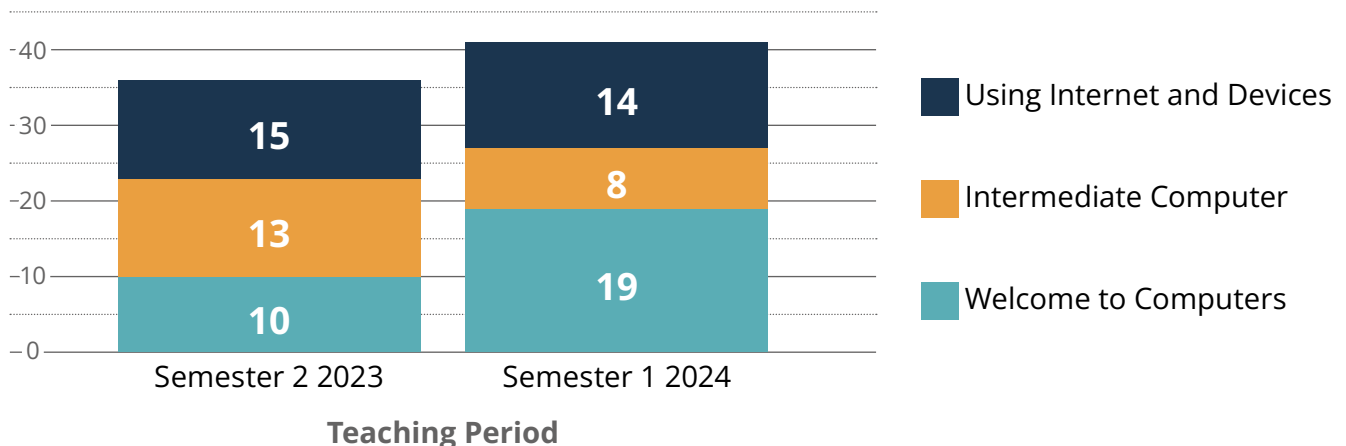
## Student Feedback

Students have expressed extreme satisfaction with the courses, appreciating the current and up-to-date knowledge they receive. Their confidence in using technology has grown significantly, allowing them to use technology without fear and independently.

## Impact on Students

Many students are already applying their new skills in their work, businesses, or volunteering activities. They have reported that the knowledge gained from the courses has been highly beneficial in their respective fields.

## Student Enrolment 2023 – 2024







# AFTER SCHOOL TUTORING REPORT 2024

Lalor Neighbourhood House's After School Tutoring continues to thrive. It is a valued program not only for our local community but also further afield. Some of our students come from places like Essendon, Doreen, Watsonia and Northcote. Many different schools are represented, both state and private. It amazes me that people are willing to drive such a distance (especially in after school traffic) to come to our program, and we currently have three families on a waiting list for early primary tuition. It is a reflection of our conscientious and gifted tutors who care so much for the students they teach.

We currently have 5 tutors:

- Shruti Malavde — Maths and Chemistry (secondary)
- Valmai Maskell — Maths and Physics (secondary)
- Pauline Longley — Maths and English (early primary)
- Caty Maclean — English (secondary)
- Joyce Parle — Maths and English (primary, secondary and adult)

I particularly enjoy the range of ages, abilities and ethnic backgrounds of the 40 students who come each week. This year we have quite a few who have special needs: such as hearing impaired and neurodiversity (specifically Autism and ADHD). Individual tuition with a kind, patient and skilled tutor is just the help these students need.

It is a great privilege and responsibility to work so closely with our students and their families and to know that we are making a difference in their lives. I am very thankful for my tutoring colleagues (mentioned above) and for the excellent support of the office staff — Meredith, Silvana, Sandra and Paula (without whom this program couldn't function).

**Joyce Parle**  
**AST Program Coordinator**



# CHILDCARE

2023/2024 has been a challenging year with the introduction of free three year old kindergarten across the state which has led to lower childcare enrolments. With a capacity for 16 children per day, we had 13 children enrolled, averaging 7 children per day. Our Financial Reports showed a growing loss each month that risked the closure of the childcare service later in the year.

Fortunately, in May we received fantastic news that we gained a Community Child Care Fund (CCCF) grant from the Federal Department of Education to support a transition to a new business model that can sustain the childcare service into the future.

We are now confident that, with all the great support from the Lalor staff and committee, and the fabulous feedback from all our attending families, that the service will be secure for the foreseeable future.

As part of our program, we work hard to offer our children creative learning experiences, encouraging the children to express themselves through a variety of fun activities. Our program is designed to help develop

each child's social, emotional, cognitive, physical and language skills. The feedback from parents and simply seeing the children develop, is what makes me happy and keeps me doing what I do.

Some of the special days this year included Hot Dog, Pancake, Noodles and PJs days, which all the children and staff thoroughly enjoyed.

A big thank you goes out to my colleagues Rouda, Meredith, Silvana, Paula and all the staff that do a lot of work behind the scenes to help our occasional childcare service.

Finally! My thanks must also go to all the families who trust and support us to nurture and guide their children on their crucial first steps in their lifelong learning journey. It is a great joy and a privilege to be part of our centre and community.

We look forward to a safe, successful and fun filled 2025..

**Caterina Stagliano**  
**Childcare Service Coordinator**





# PARTNERSHIPS

We are proud to be in partnership with the following community groups and organisations:

## Project Partners

Aurora Disability Support Services  
ABC Disability Support services  
Adult, Community & Further Education Board (ACFE)  
City of Whittlesea  
My Choice Support Network  
Department of Justice and Community Safety  
City Life Church  
DVP Health  
Italian Migrant Welfare Organisation  
Lalor Traders Association  
My Choice Support Network  
North East Neighbourhood House Network (NENHN)  
Neighbourhood Houses Victoria (NHVic)  
St Vincent de Paul Society — supported by Foodbank Victoria & Second Bite  
Vietnamese Women's Association  
Victoria Police  
Whittlesea Neighbourhood House Network  
Whittlesea Community Connections  
Whittlesea U3A  
Yarra Plenty Regional Library — Lalor

## Schools & Universities

Lalor Primary School  
St Luke's Primary School  
Mill Park Secondary College  
Peter Lalor Secondary College  
Plenty River College  
Melbourne Polytechnic – Preston Campus  
RMIT  
Latrobe University  
Victoria University

## Jobactive Providers & Student Referral services

Allianz • AMES Australia • At Work Australia • Brotherhood of St Laurence • CVGT Australia • DXC Claims management services • EML • Gallagher Bassett Services • IPAR Rehabilitation • JobCo • Legacy Assist • Matchworks • MAX Employment; Moira Plan Management • Nabenet • NDIS • Plan Partners • Salvation Army • Sarina Russo • Uniting • Xchanging

# DONATIONS – BIGGEST THANK YOU

Our fundraising team, led by Alita D'Souza and supported by Renjith Thomas and Zaheda Dayoub, did an incredible effort to raise funds to support the work of LNH. So we'd like to say a big thank you to both the fundraising team and to all the companies that have donated to LNH.

They include:

Basile's Fruit Market — Lalor Shopping Centre  
Bunnings — Epping  
Casa D'Abruzzo  
Coles Epping & Lalor  
Costco  
Discount Drug Store  
Floridia Cheese — Thomastown  
Fruits of Lalor  
Grill'd  
Kadamani Lebanese Bread Bakery — Reservoir  
La Ionica — Thomastown  
Lalor Traders' Association  
Mama Alice — Lalor Shopping Centre  
Mantra  
Officeworks — Epping & Bundoora  
QBD — Epping  
Woolworths — Lalor

# NOTES TO THE FINANCIAL STATEMENTS

For the Year Ended 30 June 2024

## Statement of Profit or Loss and Other Comprehensive Income

For the Year Ended 30 June 2024

	2024	2023
	\$	\$
<b>Revenue</b>		
ACFE - pre-accredited	95,031	99,016
After school tutoring fees	74,421	49,826
Government grants	321,617	178,050
Childcare fees	49,536	46,974
Childcare funding	8,761	-
City of Whittlesea grants	38,077	37,331
DHHS - Neighbourhood House Funding	96,889	93,718
Donations	1,335	550
Enrolment fees	26,677	24,606
Room hire	5,425	9,460
Sundry income	80	1,858
Interest income	7,122	5
<b>Total revenue</b>	<b>724,971</b>	<b>541,394</b>
<b>Expenses</b>		
Advertising & marketing	(710)	(5,298)
Audit fees	(3,500)	(3,500)
Bank charges	(491)	(512)
Sundry expenses	(5,076)	(3,750)
Cleaning	(286)	(5,949)
Depreciation	(1,031)	(1,610)
Insurance	(1,301)	(1,177)
IT support	(17,406)	(16,124)
Leave expenses	(9,920)	21,285
Subscriptions & memberships	(5,323)	(5,262)
Office consumables	(3,790)	(3,575)
Other payroll expenses	(1,100)	(1,167)
Program expenses	(293,530)	(42,493)
Telecommunications	(3,122)	(3,643)
Repairs & maintenance	(1,171)	(843)
Wages	(363,885)	(328,877)
Superannuation	(36,901)	(34,705)
Travel & accommodation	(665)	(264)
Workcover	(5,598)	(3,286)
<b>Total expenses</b>	<b>(754,806)</b>	<b>(440,750)</b>
<b>Profit/(loss) for the year</b>	<b>(29,835)</b>	<b>100,644</b>
<b>Total comprehensive income for the year</b>	<b>(29,835)</b>	<b>100,644</b>

The accompanying notes form part of these financial statements.



# NOTES TO THE FINANCIAL STATEMENTS

For the Year Ended 30 June 2024

## Statement of Financial Position

As At 30 June 2024

	Note	2024 \$	2023 \$
<b>ASSETS</b>			
CURRENT ASSETS			
Cash and cash equivalents	4	392,304	429,148
Trade and other receivables	5	5,419	712
<b>TOTAL CURRENT ASSETS</b>		<b>397,723</b>	<b>429,860</b>
NON-CURRENT ASSETS			
Property, plant and equipment	6	845	1,876
<b>TOTAL NON-CURRENT ASSETS</b>		<b>845</b>	<b>1,876</b>
<b>TOTAL ASSETS</b>		<b>398,568</b>	<b>431,736</b>
<b>LIABILITIES</b>			
CURRENT LIABILITIES			
Trade and other payables	7	83,417	16,292
Income in advance	8	717	76,366
Employee benefits	9	33,047	29,656
<b>TOTAL CURRENT LIABILITIES</b>		<b>117,181</b>	<b>122,314</b>
NON-CURRENT LIABILITIES			
Long service leave	9	6,842	5,042
<b>TOTAL NON-CURRENT LIABILITIES</b>		<b>6,842</b>	<b>5,042</b>
<b>TOTAL LIABILITIES</b>		<b>124,023</b>	<b>127,356</b>
<b>NET ASSETS</b>		<b>274,545</b>	<b>304,380</b>
<b>EQUITY</b>			
Retained earnings		274,545	304,380
<b>TOTAL EQUITY</b>		<b>274,545</b>	<b>304,380</b>

The accompanying notes form part of these financial statements.

# NOTES TO THE FINANCIAL STATEMENTS

For the Year Ended 30 June 2024

## Statement of Changes in Equity

For the Year Ended 30 June 2024

### 2024

	Retained Earnings	Total
	\$	\$
<b>Balance at 1 July 2023</b>	<b>304,380</b>	<b>304,380</b>
Loss for the year	(29,835)	(29,835)
<b>Balance at 30 June 2024</b>	<b>274,545</b>	<b>274,545</b>

### 2023

	Retained Earnings	Total
	\$	\$
<b>Balance at 1 July 2022</b>	203,736	203,736
Profit for the year	100,644	100,644
<b>Balance at 30 June 2023</b>	<b>304,380</b>	<b>304,380</b>

The accompanying notes form part of these financial statements.



# NOTES TO THE FINANCIAL STATEMENTS

For the Year Ended 30 June 2024

## Statement of Cash Flows

For the Year Ended 30 June 2024

	2024	2023
Note	\$	\$
<b>CASH FLOWS FROM OPERATING ACTIVITIES:</b>		
Receipts in the course of operations	684,458	627,909
Cash payments in the course of operations	(728,424)	(475,424)
Interest received	7,122	5
Net cash provided by/(used in) operating activities	13 (36,844)	152,490
<b>CASH FLOWS FROM INVESTING ACTIVITIES:</b>		
Purchase of plant and equipment	-	-
Net cash provided by/(used in) investing activities	-	-
<b>CASH FLOWS FROM FINANCING ACTIVITIES:</b>		
Net cash provided by/(used in) financing activities	-	-
Net increase/(decrease) in cash and cash equivalents held	(36,844)	152,490
Cash and cash equivalents at beginning of year	429,148	276,658
Cash and cash equivalents at end of financial year	4 392,304	429,148

The accompanying notes form part of these financial statements.

# NOTES TO THE FINANCIAL STATEMENTS

For the Year Ended 30 June 2024

The financial report covers Lalor Neighbourhood House Inc. as an individual entity. Lalor Neighbourhood House Inc. is a not-for-profit Association, registered and domiciled in Australia.

The functional and presentation currency of Lalor Neighbourhood House Inc. is Australian dollars.

Comparatives are consistent with prior years, unless otherwise stated.

## 1 Basis of Preparation

In the opinion of those charged with Governance the Association is not a reporting entity since there are unlikely to exist users of the financial statements who are not able to command the preparation of reports tailored so as to satisfy specifically all of their information needs. These special purpose financial statements have been prepared to meet the reporting requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

The financial statements have been prepared in accordance with the recognition and measurement requirements of the Australian Accounting Standards and Accounting Interpretations, and the disclosure requirements of AASB 101 *Presentation of Financial Statements*, AASB 107 *Statement of Cash Flows*, AASB 108 *Accounting Policies, Changes in Accounting Estimates and Errors* and AASB 1054 *Australian Additional Disclosures*.

The financial statements and material accounting policies all comply with the recognition and measurement requirements in Australian Accounting Standards.

## 2 Material Accounting Policy Information

### (a) Revenue and other income

#### Revenue from contracts with customers

Revenue is recognised on a basis that reflects the transfer of control of promised goods or services to customers at an amount that reflects the consideration the Association expects to receive in exchange for those goods or services.

Generally the timing of the payment for sale of goods and rendering of services corresponds closely to the timing of satisfaction of the performance obligations, however where there is a difference, it will result in the recognition of a receivable, contract asset or contract liability.

None of the revenue streams of the Association have any significant financing terms as there is less than 12 months between receipt of funds and satisfaction of performance obligations.

#### Specific revenue streams

##### *Rendering of services*

Revenue in relation to rendering of services is recognised depends on whether the outcome of the services can be measured reliably. If this is the case then the stage of completion of the services is used to determine the appropriate level of revenue to be recognised in the period. If the outcome cannot be reliably measured then revenue is recognised to the extent of expenses recognised that are recoverable

##### *Grant income*

Grant income received, other than for specific purposes, is brought to account over the period to which the grant relates to.



# NOTES TO THE FINANCIAL STATEMENTS

For the Year Ended 30 June 2024

## 2 Material Accounting Policy Information (continued)

### (b) Income Tax

The Association is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

### (c) Property, plant and equipment

Each class of property, plant and equipment is carried at cost less, where applicable, any accumulated depreciation and impairment.

The depreciation rates used for each class of depreciable asset are shown below:

Fixed asset class	Depreciation rate
Office Equipment	20%

### (d) Financial instruments

#### Financial assets

##### *Amortised cost*

The Association's financial assets measured at amortised cost comprise trade and other receivables and cash and cash equivalents in the statement of financial position.

##### *Trade receivables*

Impairment of trade receivables have been determined using the simplified approach in AASB 9 which uses an estimation of lifetime expected credit losses.

The amount of the impairment is recorded in a separate allowance account with the loss being recognised in finance expense. Once the receivable is determined to be uncollectable then the gross carrying amount is written off against the associated allowance.

#### Financial liabilities

The financial liabilities of the Association comprise trade payables.

# NOTES TO THE FINANCIAL STATEMENTS

For the Year Ended 30 June 2024

### 3 Critical Accounting Estimates and Judgments

Those charged with governance make estimates and judgements during the preparation of these financial statements regarding assumptions about current and future events affecting transactions and balances.

These estimates and judgements are based on the best information available at the time of preparing the financial statements, however as additional information is known then the actual results may differ from the estimates.

The significant estimates and judgements made have been described below.

#### Key estimates - provisions

As described in the accounting policies, provisions are measured at management's best estimate of the expenditure required to settle the obligation at the end of the reporting period. These estimates are made taking into account a range of possible outcomes and will vary as further information is obtained.

### 4 Cash and Cash Equivalents

	2024	2023
	\$	\$
Bank balances	192,304	429,148
Short-term deposits	200,000	-
	<b>392,304</b>	<b>429,148</b>

### 5 Trade and other receivables

CURRENT		
Trade receivables	2,616	712
GST receivable	2,803	-
<b>Total current trade and other receivables</b>	<b>5,419</b>	<b>712</b>

### 6 Property, plant and equipment

PLANT AND EQUIPMENT		
Office equipment		
At cost	35,407	35,407
Accumulated depreciation	(34,562)	(33,531)
Total office equipment	845	1,876
<b>Total property, plant and equipment</b>	<b>845</b>	<b>1,876</b>



# NOTES TO THE FINANCIAL STATEMENTS

For the Year Ended 30 June 2024

## 6 Property, plant and equipment (continued)

### Movements in carrying amounts of property, plant and equipment

	Office Equipment \$
<b>Year ended 30 June 2024</b>	
Balance at the beginning of year	1,876
Depreciation expense	(1,031)
<b>Balance at the end of the year</b>	<b>845</b>
<b>Year ended 30 June 2023</b>	
Balance at the beginning of year	3,486
Depreciation expense	(1,610)
<b>Balance at the end of the year</b>	<b>1,876</b>

## 7 Trade and Other Payables

	2024 \$	2023 \$
CURRENT		
Accrued wages	13,034	8,798
GST payable	-	210
PAYG payable	5,433	4,228
Trade payables	64,950	3,056
	<b>83,417</b>	<b>16,292</b>

Trade and other payables are unsecured, non-interest bearing and are normally settled within 30 days. The carrying value of trade and other payables is considered a reasonable approximation of fair value due to the short-term nature of the balances.

## 8 Contract Liabilities

CURRENT		
Income in advance	717	76,366

## 9 Employee Benefits

<b>Current</b>		
Annual leave	10,440	12,984
Long service leave	22,607	16,672
	<b>33,047</b>	<b>29,656</b>
<b>Non-current</b>		
Long service leave	6,842	5,042
	<b>39,889</b>	<b>34,698</b>

# NOTES TO THE FINANCIAL STATEMENTS

For the Year Ended 30 June 2024

## 10 Auditors' Remuneration

	2024	2023
	\$	\$
Remuneration of the auditor LDAssurance, for:		
- reviewing and preparation of the financial statements	3,500	3,500

## 11 Contingencies

In the opinion of those charged with governance, the Association did not have any contingencies at 30 June 2024 (30 June 2023: None).

## 12 Related Parties

All committee members of Lalor Neighbourhood House act in an honorary capacity. No Committee member received or was entitled to receive a fee solely by virtue of their position as a committee member.

## 13 Cash Flow Information

Reconciliation of net income to net cash provided by operating activities:

Profit/(loss) for the year	(29,835)	100,644
Non-cash flows in profit:		
- depreciation	1,031	1,610
Changes in assets and liabilities:		
- (increase)/decrease in trade and other receivables	(1,904)	389
- increase/(decrease) in income in advance	(75,649)	75,000
- increase/(decrease) in trade and other payables	64,322	1,214
- increase/(decrease) in employee benefits	5,191	(26,367)
Cashflows from operations	(36,844)	152,490

## 14 Statutory Information

The registered office and principal place of business of the Association is:

Lalor Neighbourhood House Inc.  
47 French Street  
Lalor VIC 3075



# NOTES TO THE FINANCIAL STATEMENTS

For the Year Ended 30 June 2024

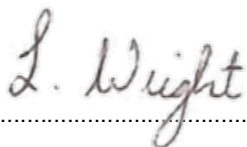
## Statement by the Committee

In the opinion of the Committee of Management of Lalor Neighbourhood House Inc.:

- there are reasonable grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable; and
- the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profit Commission Regulations 2022*.

President ..... 

Treasurer ..... 

Dated 19/09/24

## **INDEPENDENT AUDITOR'S REVIEW REPORT TO THE MEMBERS OF LALOR NEIGHBOURHOOD HOUSE INC.**

### **Report on the Financial Report**

We have reviewed the accompanying financial report, being a special purpose financial report, of Lalor Neighbourhood House Inc. (the Association), which comprises the statement of financial position as at 30 June 2024, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year, notes comprising of material accounting policy information, other explanatory notes and statement by the committee.

This review report has also been prepared for the committee of the association pursuant to the *Associations Incorporation Reform Act 2012* and *Australian Charities and Not-for-profits Commissions Act 2012*.

### **Committees' Responsibilities for the Financial Report**

The Committee are responsible for the preparation of the financial report that gives a fair and true view in accordance with the Australian Accounting Standards, the *Associations Incorporation Reform Act 2012* and the *Australian Charities and Not-for-profits Commission Act 2012* and for such internal control as the committee determines is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error

### **Auditor's Responsibility**

Our responsibility is to express a conclusion on the financial report based on our review. We conducted our review in accordance with Australian Auditing Standards on Review Engagements ASRE 2415 *Review of a Financial Report: Company Limited by Guarantee or an Entity Reporting under the ACNC Act or Other Applicable Legislation or Regulation*, in order to state whether, on the basis of the procedure prescribed, anything has come to our attention that cause us to believe that the financial report does not satisfy the requirements of Division 60 of the ACNC Act including: giving a true and fair view of the Association's financial position as at 30 June 2024 and its performance for the year ended on that date; and complying with the Australian Accounting Standards and the *Australian Charities and Not-for-profit Commission Regulations 2022*. ASRE 2415 requires that we comply with the ethical requirements relevant to the review of the financial report.

A review of a financial report consists of making enquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with Australian Auditing Standards and consequently does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.

### **Conclusion**

Based on our review, which is not an audit, nothing has come to our attention that causes us to believe that the financial report of Lalor Neighbourhood House does not satisfy the requirements of the *Associations Incorporation Reform Act 2012* and Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (a) giving a true and fair view of the Association's financial position as at 30 June 2024 and of its performance for the year ended on that date; and
- (b) complying with Australia Accounting Standards to the extent described in Note 1 and the Division 60 of the *Australian Charities and Not-for-profits Commission Regulations 2022*.



**Basis of accounting**

Without modifying our opinion, we draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the Committees' financial reporting under the ACNC Act. As a result, the financial report may not be suitable for another purpose.

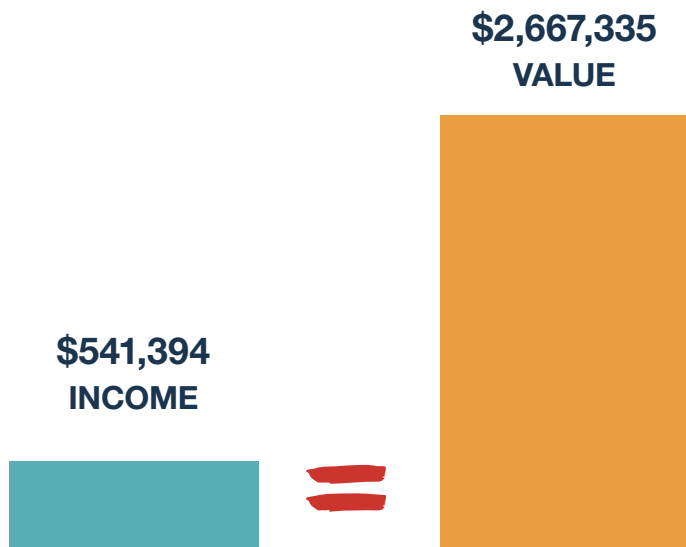
LDAssurance  
Chartered Accountants



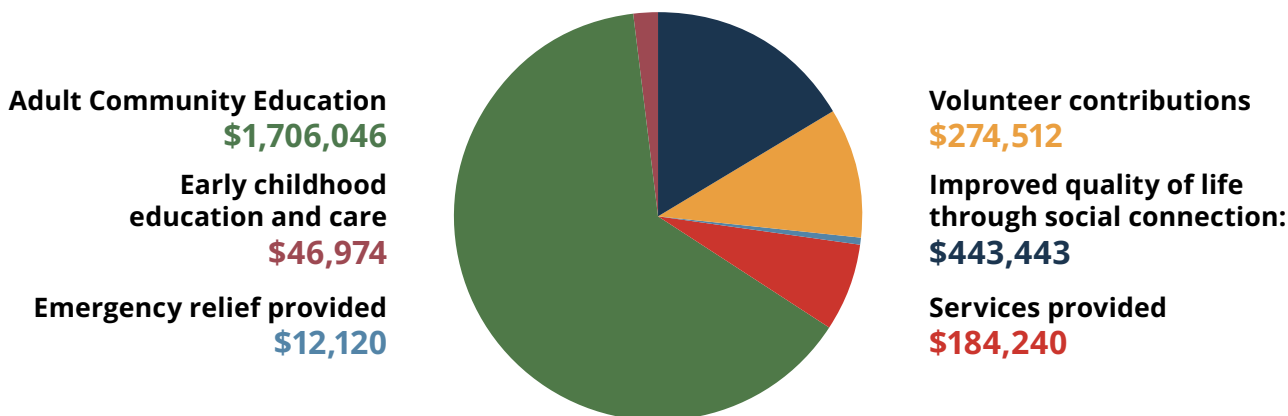
Stephen O'Kane  
Partner

Dated this 19<sup>th</sup> day of September 2024  
330 Collins Street, Melbourne.

# REAL IMPACT. REAL VALUE.



This figure includes the value of:



This community value equates to:

**\$4.93** for every **\$1** of income

**\$27.99** for every **\$1** of Neighbourhood House Coordination Program funding

Over **\$1,323.08** for every hour the neighbourhood house is in use

**8.0 FTE jobs** including **5.8 direct** and **2.3 indirect** Full Time Equivalent positions





## WHO WE ARE

**Lalor Neighbourhood House** is a not-for-profit incorporated association. The association is made up of members who are local people who support the aims and purpose of the association.

Each year, the members elect a Committee of Governance who is responsible for overseeing the organisation. The role of the Committee includes making sure the organisation is working towards its vision and purpose, setting strategic goals, financial oversight and appointing the Manager.

## WHAT WE DO

Our welcoming, friendly and professional centre includes a Neighbourhood House, providing different activities and classes for members of the community. Lalor Neighbourhood House is registered with the ACFE Board as a Learn Local provider of adult education.

Many activities focus on adult education, including English and computers, but the Centre is very supportive of learners of all ages from culturally and linguistically diverse backgrounds. This includes social groups, art classes, weekly community lunches and cooking activities with local school students.

We offer an **Occasional Childcare Service** and an **After School Tutoring Program** for younger members of our community through to adults.



